

# GENERAL INFORMATION

## Resort Hours of Operation

### Front Office (ext. 0)

7:00 am – 9:00 pm Mon – Thurs

7:00 am – 11:00 pm Fri – Sun

**Security (cell 843-450-8373)** 24 hours, 7 days a week

### Housekeeping & Linen/Towel Exchange (ext. 5190)

9:00 am – 8:00 pm Mon – Sun

9:00 am – 9:00 pm Fri – Sun (June - August)

### Maintenance (ext. 5390)

8:30 am – 10:00 pm Mon – Thurs

8:30 am – 11:00 pm Fri – Sun

**See Resort Activity Schedule for Hours of Operation:**

**Health & Swim Club, Indoor Pool (ext. 5290)**

**Outdoor Pool and Lazy River (ext. 5290)**

**Activity Center and Game Room (ext. 5290)**

### Please Note:

- All pools are closed during thunderstorms
- Times are subject to change due to inclement weather

## Phone Instructions

To Dial Out:	Dial 9
To Dial Long Distance:	Dial 9, 1, ***, ***, ****
To Dial Toll Free Numbers:	Dial 9, 1, 800, ***, **** or 9, 1, 888, ***, ****
To Dial Room to Room:	Dial four digit extension.
To Dial Internationally:	Dial 9, 011, country code, ***, ***, ****.
To Dial Local Exchange:	Dial 9, ***, **** DO NOT USE AREA CODE.

**Local calls are free in Timeshare units only. Rental units' local calls are 50 cents plus tax, per call.**

**Local Exchanges: You will be charged for calls to any exchange number not listed below.**

205	212	213	215	222	231	232	233	234	235	236	237	238	239	241	246	249	251
254	267	272	273	274	280	281	282	283	286	293	294	315	333	340	347	349	353
357	361	385	417	421	424	427	429	443	444	445	446	447	448	449	450	451	455
457	458	459	467	477	482	491	492	497	581	582	585	602	626	650	651	652	655
663	668	692	788	828	839	855	902	903	907	913	916	918	946	979	995	997	

## ATM Locations: Front Office Lobby

## Complimentary Wireless Internet is Available in the Activity Center and Outdoor Pool

The resort wide network "Plantation Resort" is our paid service. To connect to our complimentary WiFi hotspots make sure to connect to the proper network. If you are at the Outdoor Pool, you need to connect to "Plantation Resort Outdoor Pool" and if you are at the Activity Center, you must connect to the "Plantation Resort Activity Center".

## Linen/Towel Exchange and Shower Mats

If you choose to exchange your linens or towels or if you'd like a bath mat, please call the Housekeeping Department at ext. 5190. Please call the Front Desk ("0") or Housekeeping (ext. 5190) for more information.

## Check-Out Procedures

- Place wet bath and dish towels in the bathtub.
- Take sheets off beds and place in a pile on the floor.
- Remove all trash and place it in receptacles located on each side of the building.
- Make sure all dirty dishes are placed in the dishwasher and start the dishwasher.
- Leave window drapes open.
- Make sure alarm clocks are set to the "off" position.

## Final-Check Out

- Please stop by the Front Desk to check out and remember to return all your keys.
- Please be sure to check all drawers, closets, and balconies for any personal belongings. Double check for cell phone chargers and electronic equipment as well.
- Please bring your comment card to the Front Desk or drop box. We take your comments very seriously and appreciate hearing from you.
- If you are checking out before 7:00 am, please stop by the Front Desk or call the night before your departure and clear your account. Please leave keys in the drop box located to the left of the Front Office doors the following morning.